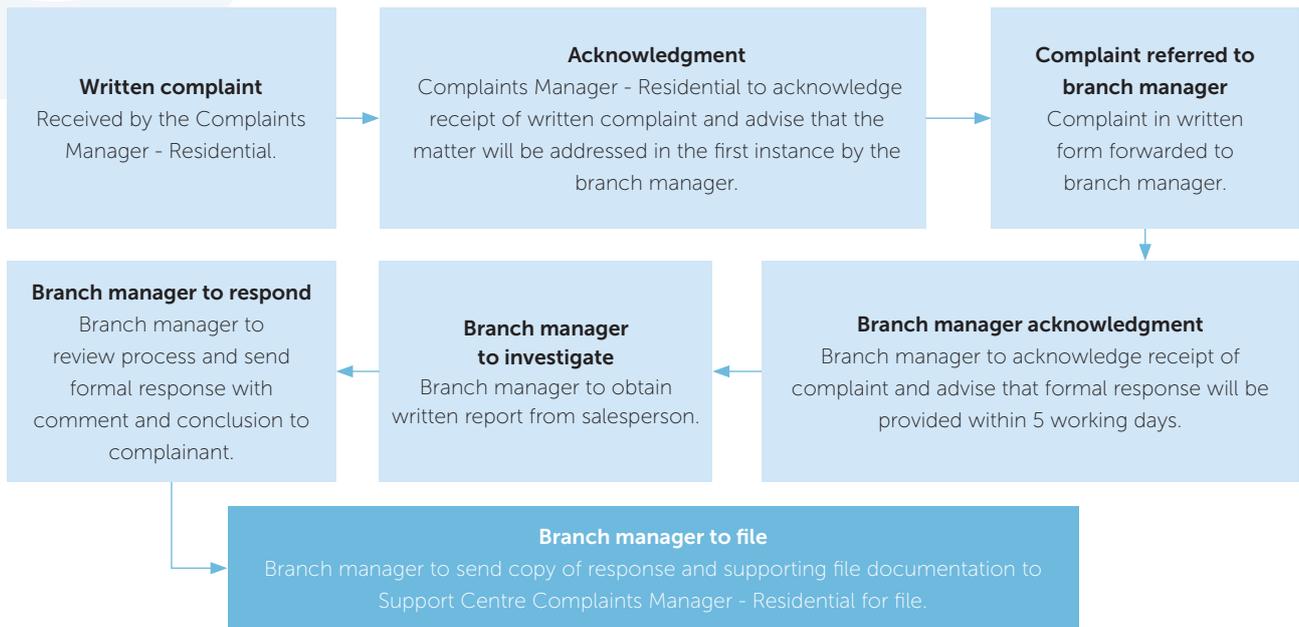


Complaints



Real Estate Agents Act (Professional Conduct and Client Care) Rules 2012 - Rule 12

Initial complaint:



For complaints responded to by the branch manager but which do not satisfy the complainant:



Note:

This process does not preclude the matter from being referred to the Real Estate Authority. The Authority may be contacted at: The Real Estate Authority, c/- PO Box 23-063, Wellington 6164, New Zealand. www.rea.govt.nz